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Pulse Help

Pulse 8.5.0

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Pulse

Pulse  Genesys Administrator Extension (GAX)  GAX  Pulse  Donut  (KPI) 
"Pulse"  "Pulse"  "Pulse"  "Pulse"  "Pulse"  "Pulse"  "Pulse" 

Pulse

 "Pulse" > "Pulse"  Pulse                        

           

- "Pulse" — Pulse 
- "Pulse" —    
- "Pulse" —      
- "Pulse" —                       
- "Pulse" —    

Pulse 











Pulse 











Pulse Stat Server



Genesys 100

1. 
2. 
3. 
4. 
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6. 

- 7.
- 8.
9.
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KPI



Important



1. ? ? ? ? ? ? ? ? ? ? ? ? ? ? ? " ? ? " ?



Important

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1. ???“??”?
2. ?????????????????????
3. ?????????“??”?



Important

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1. ???
2. ??“??”?



1. ? ? ? ? ? ? ? ? ? ? ? ? ? ? " ? ? ? ? ? ? ? " ?

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2. 



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1. ? " ? ? ? ? ? " ?

?? Pulse ????

“??????”?????Pulse??????

Important

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editable_templates ? install_templates ? ? ? ? ? ? ? ? Pulse ? ? ? ? ? ? ? ? ? ?  
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“????????”??

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Important

- 1.
- 2.
- 3.
- 4.
- 5.

Pulse StatServer
 StatServer Pulse StatServer

- 6.
7.
 - “ ”— “ ”
 - “Donut ”— “ ”
 - “KPI ”— “ ”
 - “ ”— “ ”

Important

KPI

- 8.
- 9.
10. 1 3
- 11.
- 12.

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Important

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1. ?? "?????"
2. ??????????
3. ?? "???" "???"
4. ?????????????????????????????????



Important

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1. ??“????”?
2. ??????
3. ??“??”?



??Pulse ?? Stat Server ?? Pulse ??

Important

?? "KPI" ?? "???" StatServer Application [statserver] ?? queue-use-pseudo-actions ?? false

???

- templates.xls ?? Pulse
- Framework Stat Server 8.x User's GuideFramework Stat Server 8.x
- Reporting Technical Reference 8.x Solution Reporting



Important

Pulse ?

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[illegible]